



Naivasha

Water & Sanitation Company
Ltd

Newsletter

JAN - MARCH, 2023



From the Managing Director

When we started the FY 2022/2023, we thought the end is far! However, we are now on the fourth and last quarter of the year, and as we begin the quarter, we have to acknowledge various milestones and mainly the achievements of 3rd quarter. The third quarter has proved that we can be more than a Ksh 20 million a month Company in terms of billing. In the quarter we managed not only to hit our quarterly targets in terms of sales, billing and production but also we even surpassed thanks to the dedicated employees in the respective sections. More importantly, in our desire to provide quality water services to the entire Naivasha Sub-County we have managed, with support of various partners, to extend our services to new areas through implementing new projects. For instance, Karima Water Supply Project was completed and Kayole-Kasokoo Simplified Sewer Phase 1, Ihindu Public Sanitation Facility, Mai Mahiu and Eleri Munengi Water Supply Projects have been on going. To improve efficiency and reduce the operational costs we have been implementing CBD NRW Reduction Project and the Solarization project.

However, the ever-rising cost of operation due to high electricity costs, new WRA abstraction charges, new NSSF deduction rates among others has proved to be a challenge to us and has significantly affected our operations. We also need to put more efforts in management of NRW which has dropped and increase the revenue collection efficiency. I also wish to bring to our attention on the growing cases of vandalism and meter theft. We have agreed to give incentives to the people who will help us bring the culprits to the book and also take legal action on whoever is involved. I therefore implore us to be on the look out and take care of our customers.

As we come to the end of the year, we need to look back at the goals, objectives and targets we had set to achieve within the year. Though some of the targets are way behind, our resolve and dedication to the residents of Naivasha sub-county has to make us more innovative, creative and resilient in order to achieve the desired outcome. When the going gets tough, we have to be tougher! That's who NAIWASCO fraternity are – resilient! It is still possible for each employee to excel amidst the current harsh environment. I also wish to urge us to use the lessons learnt from the experiences of the year as we develop SMART plans for the coming FY 2023-24

~Eng. Nahashon Wahome

Meetings



Courtesy visit from our project partner WSUP_Intl the new Chief Executive Officer Ed Mitchell at NAIWASCO office.



Inspection of Karima Water Supply project by his Excellency Hon. David Kones Deputy Governor for Nakuru County during World Water Day event at Karima Mixed Secondary School.

Distribution & Sales Manager



Congratulation to Margaret Nyaruai the new Distribution & Sales Manager. We wish her all the best as she takes up the new role.

Training & Benchmarking



Peer to peer learning session with VEI and KIWASCO to improve service delivery to our customers.



Kobo-collect and data analysis training with WSUP and NAWASSCO team.

*Training of the Young Expert Programmes in Netherlands that was attend by Joan Mbyuta the Assistant Management Accountant.

*Benchmarking exercise under WWX program in NWSC Uganda that was participated by Edwin Gachagua the GIS Assistant.

Job posting internal

The Human Resource department advertised the Sanitation & Sales Superintendent vacant position to be applied by internal staff.

Staff News

Project Engineer Exit

The company bids farewell to Stacy Oduk. We appreciate all the work she has contributed to the company.

Appointments

Appointment of:

- Distribution & Sales Manager- Margaret Nyaruai
- Sanitation & Sales Superintendent - Paul Mwaura

Births

Congratulations to Charles Ndumia (Project Inspector) and his wife on the arrival of their daughter.

Illness

Paul Maina (Production Supervisor) had an accident and suffered injuries. We are grateful he has recovered.

Internship Advert

The company rolled out the 3rd annual internship program geared toward giving fresh graduates and graded artisan an opportunity for hands on training. The internship was advertised on the company website:

www.naivashawater.co.ke

Projects

Ongoing Projects

The ongoing projects include

- Mai mahiu Water Supply Project
- Ileri and Munengi Water Projects
- Ihindu Public Sanitation project
- Solarization Project
- Kayole Kasokoo Phase 2 SSS

SANITATION SERVICES



Naivawasco promotes the development and implementation of safe sanitation services both on-site and offsite that are appropriate for different settlements types within Naivasha Sub-county.

Customers are required the following copies of documents to get a sewer connection:

- National ID
- KRA Pin
- Title Deed / Sale Agreement / Allotment Letter
- Approved plan

Requesting for Exhauster

Any customer who wishes to request for the Naivawasco exhauster may do so by visiting our offices or calling the Exhauster hotline number; 0798 502 668 or 0704 343 691.

Charges per trip are dependent on the location of customers premises guided by an approved tariff.

Payment: Pay bill No. 335450 & Account No. 9999.

SIMPLIFIED SEWER

The company has adopted simplified sewer systems for design & construction of sewer line. Simplified sewer systems (SSS) provides a low-cost, flexible alternative to conventional sewers, and are suitable for densely populated low-income urban settlements. Simplified sewer networks are laid at a shallow depth so that not too much excavation is required, and inspection chambers are installed at considered intervals to allow for regular maintenance. Simplified sewer project has been implemented in Kayole that is Kasokoo phase 1 and the ongoing Kasokoo phase 2 (Camadee).

NAIVAWASCO GALLERY



The Managing Director with the incoming and outgoing project partners VEI



Official opening of registration for Mai Mahiu town residents to apply for water connection in the new Water Project.



Ihindu Public Sanitation Facility



The ongoing solarization project at our production sites Waterworks head office

