



PENALTIES

Charge (Ksh.)

Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of the illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, schools, Universities & Colleges	30,000

Item/ Service

Charge (Ksh.)

Self-reconnection after cut off for non- payment	5,000 and billing to be backdated from date of cut-off.
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10.000